

What to Do In the Event of the Death of a Member or Surviving Spouse

Without a benefit representative it is difficult to know what to do in the event of the death of a member or surviving spouse. Pension, Life Insurance and Health Care are all impacted by a death. Here is what the survivors should do:

1. Call GM Benefits & Services Center – Survivor Services Department at **1-800-489-4646**.
 - a. Select the option “Report a death” and the call will be transferred to the Survivor Services Department
 - b. Be prepared to provide as much of the following information as possible:
 - i. The deceased’s name
 - ii. Their Social Security number if available
 - iii. Their date of birth
 - iv. The date of death
 - v. Cause of death (natural causes vs. accidental)
 - vi. The date of marriage – if applicable
 - vii. Spouse’s name, date of birth, mailing address and phone number
 - viii. If no spouse, then the proper contact person’s name, mailing address and phone number This notification will take care of all benefits through GM including Pension, Life Insurance and Personal Savings Plan (if enrolled)
2. Call Retiree Health Care Connect at **1-866-637-7555**.
 - a. Information that may be needed during this call:
 - b. Name of the deceased
 - c. Last 4 numbers of their Social Security Number
 - d. Date of birth of the deceased
 - e. Date of death
 - f. If there is a surviving spouse, information as listed above in the GM Benefits section
3. Apply for your GM Life insurance. GM Retirees have a life insurance benefit of \$65,000, with an additional \$25,500 accidental death benefit. The benefit drops 2% a month when you turn 65. For more information call Met Life at 888-543-3461 or visit their website at www.mybenefits.metlife.com. You will need your GM identification number to register for the website. Met Life also handles optional life insurance for GM employees and retirees. If you have one of these plans make sure your family knows. To get your GMIN number call **1-800-489-4646**.
4. Optum Pharmacy at 1-800-356-3477*only if the deceased was enrolled in “worry free fills” .
5. If the member was a Delphi Retiree and received a portion of their pension from the PBGC, they will need to be contacted. The number to report a death to the PBGC is **1-800-400-**

7242. It is advised to have all the same information available that is needed to report to GM.

6. If the member received Social Security they will need to be notified. Most funeral homes notify Social Security, but if they do not the number is **1-800-772-1213**. You can speak to a Social Security representative between 8:00 a.m. – 7:00 p.m. Monday through Friday.
7. One thing each member should do is make sure your beneficiary is correct in all your information. You can have more than one beneficiary, but they must be designated prior to your death. Fidelity Investments manages this. To contact them call **1-800-420-2363**.

Information To Leave For Your Family

Fill out this information, print this page and give it to your family.

Name _____

Social Security Number _____

Date of Birth _____

Marriage Date _____

Spouse's Name _____

Spouse Date of Birth _____

Do you have reoccurring refills at Optum RX Yes No

Do you have optional GM Life Insurance? Yes No

If yes how much optional life insurance are you carrying? _____

GMIN Number _____